



**WE ARE YMC** 

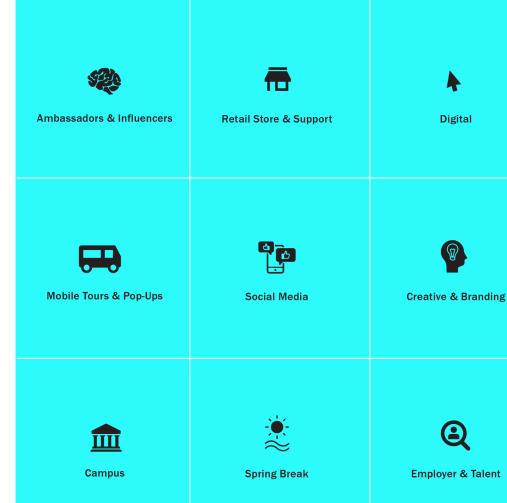
# Youth Marketing Connection

We've been building brand campaigns for the next generation and getting results for nearly 20 years.

Clients stick with us because we're constantly evolving, continuously current, and always delivering results.

# We know marketing to Millennials and Gen-Z

With headquarters in DC and Boston, relationships with over 1,000 colleges & universities, fabrication capabilities coast-to-coast, a network of 250,000 student and young adult influencers, and exclusive strategic partnerships with the largest communities and organizations in the nation, were built to execute best-in-class integrated marketing campaigns for all types of client needs.



## Trusted by the best to be the best.

We've executed thousands of programs all across the country and around the world, for clients such as:



Google

**EXPRESS** 



















**TOPMAN** 









SEPHORA

## Our Work

Here's a sampling of our recent projects.





### **U.S. Market Launch**

By identifying the extent to which fashion apparel purchasing among high school and college students is driven by influential peers, YMC designed a multi-tiered campaign involving a digital student hub, student brand ambassadors, fashion events & experiences, and non-stop content creation on relevant image-first social channels to help ASOS re-launch their brand in the U.S..



**\$400,000** in sales generated per week from the program, representing nearly **3%** of global sales



**55%** YOY growth in sales above projections within program zip codes, representing **15%** of U.S. sales



**1,100** new customers per week totaling **38,000+** new customers per program year



**10 million+** organic impressions generated through campus events and ambassador social content





## **U.S. Market Launch**









It's here!! It's here!! #faux #fur #gilet #asos #asosOnCampus #asosUMD Get yours at asos.com!







#ootd #asosoncampus #asosku





81 likes

If you can't have fun with your job then what are you doing #wackywithASOS @asos @asos\_US #ASOSoncampus #asosFSU #canufindemily



## **Brand Ambassadors**

YMC built a diverse national micro-influencer team comprised of women of all ages and backgrounds who embody Aerie's mission. Through the creation of authentic, relatable lifestyle content on social media, influencers spread awareness for the brand's bodypositive initiatives and built a community of #AerieREAL advocates. For Aerie, this resulted in a steady stream of lifestyle content to be leveraged on brand-owned channels and a measurable lift in sales.



100 Aerie ambassadors reached a social audience of 360,000 people on Instagram



Over 2,000 high-quality Instagram posts created, generating 7.3M impressions, 640K engagements, and a community of loyal advocates



Average of 11% redemption rate on digital coupon codes promoted by ambassadors, a 5x multiplier on the national average



## - aerie Brand Ambassadors



eunicempark · Follow

eunicempark 🏚 Happy Thanksgiving

friends!! Can't believe it's already this time of the year 😯

I wrote about 5 things I'm especially

thankful for this year on the slightly refurbished blog 🚱 😜 (link in profile)

Hint I'm super thankful for family and

also for my partnership with @aerie

V My @aerie fam has clothed me

only in the softest, coziest clothes

with other mamas like

since I found I was pregnant and I've also created some sweet friendships

@hikarimurakami 💛 Have the BEST

thanksgiving y'all and let me know

below who or what you're thankful

for! #aeriereal #aerieambassador





















### MAYBELLINE

#### **College Marketing Partnership**

To increase brand awareness, connect with younger consumers, and drive product sampling and brand loyalty, Maybelline tasked YMC with creating a multi-channel college-focused marketing program.

#### Collegiate Pop-Up Tour



YMC and Maybelline partnered to bring the "On The Way" mobile tour to life, visiting college campuses across the country in addition to events at BeautyCon, NYC, and The Hamptons.

The tour brought the energy of New York City to life and provided students with an opportunity to sample products, explore new looks, and flaunt their own creativity.

#### College Ambassadors



YMC and Maybelline partnered to position the brand as an ontrend, relevant, and budget-friendly beauty brand for college consumers. SBAs utilized #MaybellineCollegeAmbassador to create content that would reintroduce students to a household brand and highlight an array of new and highperforming beauty products.



## **Collegiate Pop-Up Tour**



















## **College Ambassadors**

YMC and Maybelline partnered to position the brand as on trend, relevant, and budget friendly for Millennial and Gen Z consumers. Influencers utilized #MaybellineCollegeAmbassador to create consistent Instagram and TikTok content that highlighted an array of new and high-performing beauty products. Maybelline leveraged the students' content creation abilities for a once-in-a-lifetime trip to New York Fashion Week to support the brand's social coverage.



Over 9 million impressions generated through organic content creation, on-campus sampling, and student ambassador social outreach



8.7K+ views driven to product-specific pages on Maybelline.com and partner retailer websites

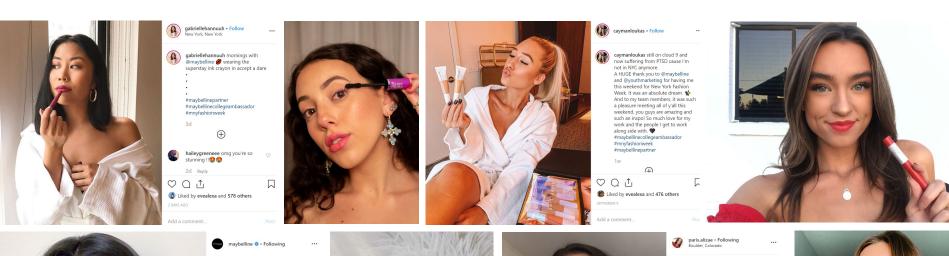


11,400 product samples distributed strategically to in-demo collegiate young women, with CTA via drive-to-store coupon attached



### MAYBELLINE NEW YORK

## **College Ambassadors**













Leveraging the insight that consumers are increasingly working in the cloud, YMC brought Google's chrome browser, cloud suite, and lightweight Chromebook to markets around the country, complete with Lending Libraries where attendees could participate in demos and check-out devices for multi-day test drives.



15,000+ participants directly engaged and took part in demos, check-outs, or other brand activation elements of the mobile pop-up tour



2.8 million unprompted user-generated impressions around our custom hashtag during the nationwide 8-week mobile pop-up tour



2015 Event Marketer EX Awards "Best Pop-Up" winner with partner creative agency Grow Marketing in San Francisco



## ► Google Chrome Tour





















Tinder engaged YMC to build a national community of top student influencers to support the launch of "Tinder U." YMC built a diverse and well-connected group of college influencers to ignite a national campaign. Utilizing social content, WOM, and on-campus events, influencers fueled awareness among friends and followers, encouraged feature usage, and drove new app downloads.



Over 1,900 high-quality Instagram posts created, generating 911M impressions, and over 1.2M engagements



500K+ total downloads driven by student influencers at a CPA level 25% less expensive than Tinder's brand average



200 students influencers reached a social audience of over 1M people during a 7-month campaign period







camihardman • Following

(link in bio)

51w 1 like Reply

51w 1 like Reply

camihardman Swiping on good boy: only #TinderU #Tinder Ambassador

k matzz Wow I'm here for this 51w 2 likes Reply --- View replies (1)



















YMC built a community of influential students passionate about beauty and self care to represent Sephora Collection ("SC"). The program strategy included connecting with a new audience of consumers on social to shift price and quality perception of SC products. YMC quickly showed how influencers efficiently scaled the brand's own content creation efforts and generated a constant stream of social content to be leveraged on SC's Instagram page.



\$89,000 in sales of Sephora Collection product during in-store support events



1.1M+ impressions generated by influencer-driven social content

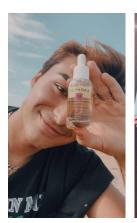


4.1K unique students reached over the course of the campaign via on-campus physical tactics and social media engagement



















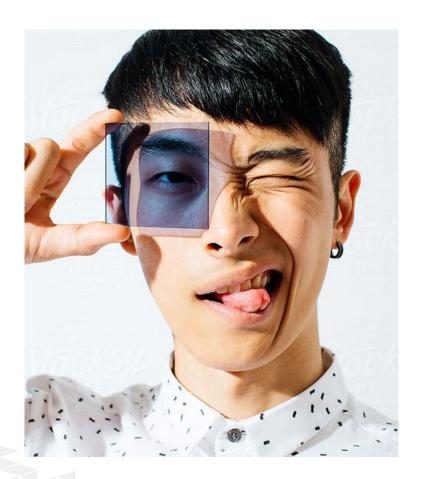






## **Our Process**



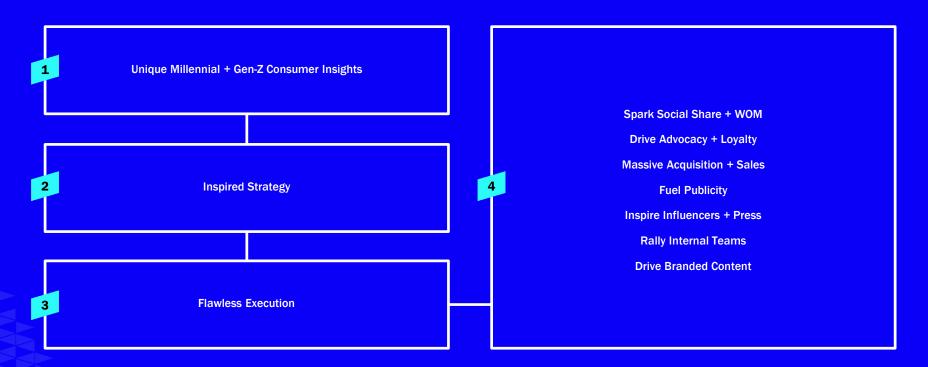


### Youth Is All We Do

We're a youth marketing agency through and through. We know students, young adults, campuses, and Millennial & Gen-Z trends like we know our own names. If you want to activate students or recent graduates, we can't be beat.

- Our student- and consumer-driven research and market intelligence and our intimate knowledge of Millennial and Gen-Z culture, campus and city hotspots, traffic flow, trends, and traditions make sure that we've got you covered.
- ► We're an agency that not only knows the minds of today's youth but has a wealth of experience creating campaigns for students and young adults.
- ▶ Working on and around a college campus and is a unique experience like no other, and we've been doing it for years.

# There's a science to what we do, and we'd love to take you through our process, approach, and strategy.







YMC's campaigns are a highly managed process.

We utilize a variety of communication channels
to manage and support our programs. We
manage all of our accounts with an experienced
team across all levels to ensure quality of work,
and we're smart, thorough, and resourceful.



#### **Executive Team**

High level discovery & strategy Client services Budgeting & contracts

#### **Marketing Director**

Program development & direction Ongoing program strategy Client services Internal team oversight

#### Program Manager/Supervisor

Day-to-day program management Ambassador & influencer oversight Internal team manager

#### **Program Strategists**

Ambassador & influencer recruitment Ambassador & influencer management

## Account Management

YMC will utilize a variety of channels for management and communication around the client and campaign. Reporting cadence will be developed based on client's needs, available budget, and timing.



#### **Constantly Connected**

Communicate constantly with all ambassadors & influencers through The Hub, social media, email, text, and phone calls

#### Regular Feedback

Develop, monitor, & manage communication loops to facilitate ongoing feedback between ourselves, the ambassadors & influencers, and our clients

#### A Step Ahead

Email & weekly/biweekly status calls to keep our clients up to speed on program highlights & upcoming activations





# Tactic Production

After developing the right strategy, proper preparation and planning are keys to successful events. YMC has executed thousands of events across the country, producing from scratch and taking advantage of existing, while bringing our own unique expertise and insights to supercharge results.



#### **Planning**

Proper lead time Robust creative process Event identification

#### Preparation

Event producer coordination Creation of compelling activations Integration of social experience Coverage for reporting and tracking

#### Promotion

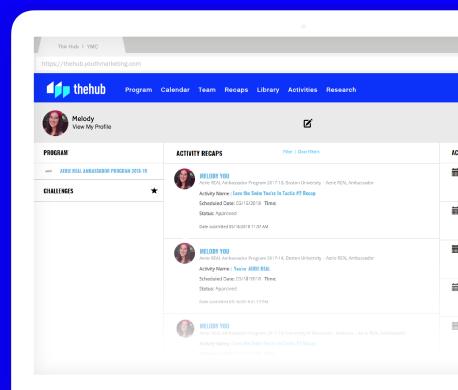
Pre-event promotion for days/weeks prior through physical & digital channels Doorbusters, GWPs, and other VIP opportunities

#### Reporting

Real-time monitoring for dynamic program adjustments Honest and productive feedback

# **Everyone always wants to hear about the The Hub**

- ► Create dynamic ambassador-specific marketing plans
- ► Share market-level intelligence
- ► Access a virtual "office" for training, marketing, and brand materials
- ► View real-time promotional calendar and activity scheduling
- ► Hold inter-program conversations to spread key insights
- ► Analyze rapid reporting on all program activities including KPI tracking
- ▶ Develop on-demand recaps with media libraries and key metric reports
- ► Conduct market research for consumer and brand insights



# **Our Top Channels**



## **Ambassadors & Influencers**





## Ambassadors & Influencers

We recruit students who are influencers on their campus, and young adults who are influencers in their communities, with eligibility determined based on how well they align with our partner's brand DNA & can help us achieve our program goals. We'll work with your team to design recruitment criteria around key customer profiles.



#### Always On

They're connected and engaged via social media 24/7—it's a central component of their natively social lives

#### Social Pros

They're experts at producing compelling content across all channels, including Instagram, Snapchat, Facebook, YouTube, Pinterest, and Twitter

#### Best Reps

They're great communicators—able to clearly convey the core value of our partner's products & services

#### Inner Circle

They're outgoing, confident, and organized, while being very professional & approachable





## Iris M.

University of Miami

Iris is well-known for hosting popular segments on UMTV and attending every UM basketball game. She maintains a digital presence on social media by sharing editorial fashion content and engaging followers with behind-the-scene looks of UMTV on her Instagram.





3,700+ Followers 1K Avg. Stories Views

YEAR: Junior

MAJOR: Broadcast Journalism

CAMPUS INVOLVEMENT: UMTV, National Association of Black Journalists, Student Association

PROFESSIONAL EXPERIENCE: UM Athletics (Marketing Intern), A'gaci (Fashion Consultant), Marshall's (Sales Associate)





## Tage S.

University of Minnesota

Tage is the go-to person for beauty advice and effortless makeup techniques. His bubbly personality and school spirit have helped him build a vast on-campus and digital network. Tage's followers love his cheeky how-to skincare TikTok and Instagram Live tutorials!





3,200+ Followers 1K Avg. Stories Views

YEAR: Sophomore

MAJOR: HR Development / Mass Communication + Management

CAMPUS INVOLVEMENT: Student Union + Activities Office, Multicultural Center for Academic Excellence, Board of Governors

PROFESSIONAL EXPERIENCE: Sephora Collection (Campus Rep), Valleyfair Family Amusement Park, Emagine Entertainment





## Isabel S.

DePaul University

Isabel is a huge advocate for self care and clean beauty. She's constantly educating her sorority sisters on new beauty trends and enjoys developing concepts to creatively share promotional content on her social media channels.





(O) 3,600+ Followers (D) 1K Avg. Stories Views

YEAR: Freshman

MAJOR: Communications + Technology / Film

CAMPUS INVOLVEMENT: Alpha Phi Sorority

PROFESSIONAL EXPERIENCE: Fortuity Boutique (Sales Associate), Puente Agency (Marketing Intern), BeautyCounter (Brand Ambassador)





## Naseer S.

Indiana University

Naseer loves having a look that no one else can replicate. He's acquired promotional experience by working with a variety of lifestyle brands. Naseer's authenticity shines in his posts, keeping his diverse oncampus following engaged and ready to see more.





3,400+ Followers 850 Avg. Stories Views

YEAR: Junior

MAJOR: Arts Management / Law and Public Policy

COMMUNITY INVOLVEMENT: Black Law Students Association, Music Industry Networking Club, LGBTQ+ Association, School of Public Environmental Affairs Ambassadors

PROFESSIONAL EXPERIENCE: React Presents (Intern), Tinder U (Influencer), Express (Brand Ambassador)





## Alexis P.

#### Florida State University

Alexis has a keen eye for aesthetics and loves to play around with different makeup and fashion looks. She enjoys being behind the camera and is always planning the next trendy photoshoot to build up her presence on social media and engage with her digital community.





1,600+ Followers 700 Avg. Stories Views

YEAR: Junior

MAJOR: Digital Media Production

COMMUNITY INVOLVEMENT: Strike Magazine, FSU Thrift Club, Fashion Entrepreneurship Club

PROFESSIONAL EXPERIENCE: Alex Productions (Owner), Freelance Makeup Artist, Marvelous Mrs. Maisel (Production Assistant)





## Hikari M.

Irvine, California

Hikari enjoys adventures with her family, documenting her Disney visits, and sharing her dance moves with her 14k+ audience on TikTok. Her fun-loving and honest attitude endears her to followers as she shares the daily realities of being a young, stay-at-home mother.



5,100 Followers



550 Avg. Stories Views



22,000 Followers



**D** 500 Subscribers

COMMUNITY INVOLVEMENT: It's A Mom Thing LA

PROFESSIONAL EXPERIENCE: Freelance Wedding + Hair Makeup, House of Lashes (Product Development Team), Vitalae (Brand Ambassador), JuJuBe (Brand Representative), Hershey's (Commercial Talent)





## Taylor B.

St Louis, Missouri

Taylor's roots run deep in her hometown of St. Louis and as a result, she's dedicated her life to serving as a mentor to young people in the city. Her inviting personality allows her to easily connect with her community—both in-person and on social media.



O 3,200 Followers



300 Avg. Stories Views





200 Subscribers

COMMUNITY INVOLVEMENT: Smart Girls, The Boys & Girls Club

PROFESSIONAL EXPERIENCE: Bumble (Partnerships), New York & Company (Sales Associate), Cocosis Naturals (Founder), Mott & Bow (Brand Ambassador)

# **Training**

In collaboration with your team, YMC will develop comprehensive training materials that include information about the brand and YMC's processes and management. Training is a multistage process and never truly ends.



### Program Start-Up

YMC utilizes group Google Hangouts for comprehensive face-to-face training with all influencers.

### **Development Program**

YMC gives all reps a master class in effective marketing techniques, social media best practices, & brand DNA/guidelines—then we empower them to customize the program for their communities.

### **Continued Learning**

YMC provides reps with ongoing learning opportunities including one-on-one check ins, team calls to share key insights (successes & challenges), and personalized skill sessions.





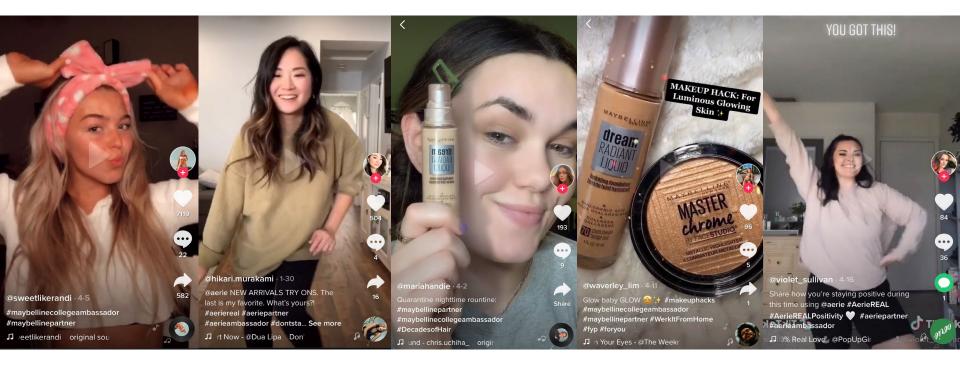
### **Instagram Content Examples**





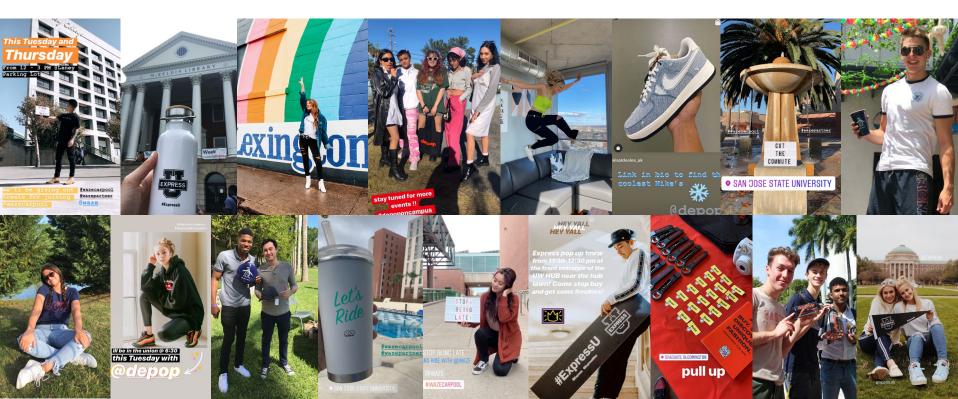
### TikTok Examples





## **Instagram Story Content Examples**







# Analytics & Reporting

We use a combination of proprietary and thirdparty tools to report back to our clients in real time—and depending on budget, reporting can be weekly, bi-weekly, or monthly, with larger reports and campus/market/event assessments at the end of the campaign.

### Tracked by YMC

# of live events executed

Photo/video content submitted

Social analytics: total posts, engagement (likes and comments), views, reach, and impressions

Top social posts across all relevant channels

Native image and video files for easy royalty free use

User and student brand/product feedback

### Tracked by Client

Customer acquisition, sales, (variety of channels), contest entries, and traffic indicators from web and store

Number of influencer-generated content pieces used on brand channels

Growth and engagement on social properties (optional)



# **Experiential & Pop-Ups**





# Experiential & Pop-Ups Overview

We develop and manage mobile pop-up and experiential campaigns for our clients, including creative concepts, strategy, & campaign design, vehicle/structure build & fabrication, turnkey production, logistics, & management, and promotion & staffing.



### Creative Concepts, Strategy, & Design

We develop and present creative concepts, then concepts are refined over multiple design stages, strategy is developed around creative concepts, and experiences will be created to complement the main campaign structure and footprint

# Structure Build & Fabrication

We translate concepts and designs into fabrication plans including blueprint, 3D rendering, and creative swipe, allowing fabrication team to begin building while details, accents, fixtures, and assets are finalized and budget is further refined

# Production, Logistics, & Management

We plan months in advance, build the tour teams, lock down access to popup locations, source experience elements and contract necessary vendors, solidify site logistics, and everything in between

### Promotion & Staffing

We develop a pre-promotional plan for each stop and recruit/hire/train staff, ambassadors, and influencers





# Custom Built Assembled Structure

Wood, fiberglass, and plexi custom designed and fabricated structure assembled on site with interactive displays, custom storage and cabinetry, and modular design

**APPROXIMATE BUILD COST:** \$150-200K

limiting single piece weight to 50 lbs.

COST INCREASES: 100% custom design + fabrication, exterior pop-out elements, custom storage & cabinetry

COST DECREASES: stores in box truck, no machinery needed for install

**ESTIMATED PRODUCTION TIME:** 12-16 weeks



## **Custom Built Assembled Structure**







# Converted Specialty Sprinter Van w/ Stage

Converted specialty sprinter van with fold-out stage and full custom interior with product interaction stations, product displays, custom neons, multiple photo-ops, a

**APPROXIMATE BUILD COST:** \$75-100K

digital check-in station, and subway bench seating.

**ANNUAL VEHICLE LEASE COST: \$60K** 

COST INCREASES: 100% custom design + fabrication, exterior pop-out elements, custom product displays.

COST DECREASES: no tow vehicle needed

**ESTIMATED PRODUCTION TIME: 8-10 weeks** 



# Converted Specialty Sprinter Van w/ Stage









# Custom Towed Retail Structure

100% custom mobile structure built on a gooseneck trailer towed by a pick-up truck.

Aluminum framing and custom glass windows for light weight & durability with seasonal

branding & thematic elements.

**APPROXIMATE BUILD COST:** \$175-200K

**COST INCREASES:** 100% custom design + fabrication, glass design, skylights, motorized awnings, and custom interior structures & finishes

COST DECREASES: pulled by pick-up truck (not an installation) and light weight

**ESTIMATED PRODUCTION TIME:** 10-14 weeks



## **Custom Towed Retail Structure**









# Custom Built Installed Structure

Steel shipping containers, wood, fiberglass, and plexi, custom designed and fabricated structure installed on site with flatbeds and forklifts. Included interactive displays, custom storage and cabinetry, multiple interaction zones, & a drive-thru.

**APPROXIMATE BUILD COST:** \$350-400K

COST INCREASES: 100% custom design + fabrication, exterior pop-out elements, custom storage & cabinetry, custom signage

**COST DECREASES:** structural modules used (shipping containers)

**ESTIMATED PRODUCTION TIME:** 16-20 weeks



## **Custom Built Installed Structure**



### **Fabrication Considerations**



There are hundreds of decisions that go into developing experiential activations & we'll guide you every step of the way.

### Lease vs. Buy/Build

Leasing can be great for short or simple campaigns, but for a truly unique brand experience that will live for a year+, we recommend buying and/or building from scratch.

#### Self-Driven vs. Towed vs. Installed/Assembled

Self-driven vehicles are efficient and cost-effective, but limited in options, and can sometimes replace the need for chase vehicles.

Towed structures are more versatile, but more expensive.

Installed structures are costly and limiting, but often very unique.

### Custom vs. "Off-the-Shelf"

Custom built vehicles/structures, fixtures, and experiences are more expensive and time-consuming, but exciting. "Off-the-shelf" solutions are cost-effective but non-unique.

### **Ease of Re-Branding**

Designing with the ability to reskin or rebrand seasonally in a cost-effective manner is incredibly important for longer term tours or experiences.

### Size/Weight Restrictions

Shipping containers are cool, but tough to find locations that will take them. For maximum flexibility, we like towed vehicles/structures with specific size/weight restrictions.

### **Activation Considerations**



Designing the perfect experience starts with audience insights, leverages years of YMC experience, and incorporates key brand moments.

#### **Pre-Promotion**

Brand-owned channels we can leverage (email, social, in-app, etc.) and YMC-utilized channels to build (student ambassadors/influencers, student orgs, media, etc.)

### **Retail Operations**

Mobile systems for on-site usage or information acquisition

Processes around inventory management, control, storage, and restocking (if applicable)

#### **Doorbusters & Discounts**

Doorbusters are hugely successful at developing a line at opening, which creates buzz on campus or in market

### **Activities & Experiences**

DIYs, photo-ops, lounges, social moments, celebs/influencers, and other elements to get attendees excited

### Giveaways/Refreshments

Some campuses/markets will have restrictions around outside food & beverage, but these and other giveaways are incredibly popular



# YMC

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